

The Nedbank 'The Linden Market shopper Competition & The Linden Market participating maker'

Competition Terms and conditions

1 Promoter

SimplyBiz, powered Nedbank Limited (we, our, us) is the promoter of the competition. For the avoidance of doubt, the participating maker is not entering the competition as such, but agrees to participate in the competition.

2 Competition period

The competition starts on 21 June 2022 and ends at midnight on 22 September 2022 (**competition period**). SimplyBiz, we and our designated marketing agencies and partnerships:

- 2.1 will contact the winners via email at the address that they have used to register for their ticket purchase through The Linden Market.com, Quicket link at <https://thelindenmarket.com/tickets>;
- 2.2 will announce the winners and prizes on social media and via other media partnerships; and
- 2.3 may feature all comments and advertisements on social-media pages or through any digital or print advertising at the sole discretion of the SimplyBiz team, our designated marketing agencies and partnerships to promote the competition, participating Linden Market, Spring Edition Makers and the winners.

3 Who may enter the competition?

- 3.1 Attendees at The Linden Market, Spring Edition 2022, which takes place at the Botanical Gardens, Emmarentia, Johannesburg, 2000 on Saturday 24 and Sunday 25 September 2022, may enter the competition.
- 3.2 An attendee must have purchased an online ticket via The Linden Market Quicket link at <https://thelindenmarket.com/tickets> or have purchased a ticket at The Linden Market, Spring Edition 2022.
- 3.3 As a participating maker, you must:
 - 3.2.1 be a confirmed exhibiting maker at The Linden Market, Spring Edition 2022 as confirmed by the organisers, Nieuw Nation Brand Consultancy;
 - 3.2.3 be 18 years or older;
 - 3.2.4 live in South Africa;
 - 3.2.5 be a registered member of SimplyBiz; and
 - 3.2.6 be a mandated and an authorised representative of the maker small business.
- 3.4 The following persons, although meeting the criteria above, may not enter the competition:
 - 3.4.1 our directors, members and employees or their spouses, life partners or immediate family, including adopted persons, but not half- or step-relations; and
 - 3.4.2 our suppliers, participating makers, other confirmed makers at The Linden Market, Spring Edition 2022 and contractors involved in this competition.

- 3.4.3 An exhibiting maker at the Linden Market, Spring Edition 2022, as confirmed by the organisers, Nieuw Nation Brand Consultancy, that offers prepared food and beverage.

4. How to participate as a participating maker

- 4.1 Log in to or register for SimplyBiz if you are not already a member.
- 4.2 Complete and submit the “Linden Market, Spring Edition 2022 Maker Participation Acknowledgement” form, by midnight on Thursday 22 September 2022, to confirm whether you would like to be a participating maker and whether you would like to be contacted by a Nedbank relationship banker to discuss your banking needs. If you do not want to click on this link, type the following address into your browser: <https://simplybiz.zendesk.com/hc/en-us/articles/9176400226577>
- 4.3 Should you request contact from a Nedbank relationship banker, the banker will introduce you to the “Nedbank Maker Package”, which is an exclusive offer to Nieuw Nation registered makers. The offer is available until the 30 October 2022, and includes the following banking products to support you:
- 4.3.1 Nedbank Startup Bundle Account, is digitally activated with six months of zero monthly maintenance fees, 20 free digital transactions and free eNotes SMS notifications . If opened, you will need to activate the account by paying R100.00 into the account. After six months, pay-as-you-use pricing will apply to the account, which is the best option for businesses with an annual turnover of less than R3 million. For more information go to: <https://business.nedbank.co.za/small-business/bank/startup-bundle.html>;
- 4.3.2 The Nedbank PocketPos merchant devices at R89,00 each (excluding VAT). A 2,5% merchant commission fee will apply to the PocketPos device with tap-on-phone functionality and Masterpass, QR code capabilities. The PocketPos device delivery fee of R115 will be waived;
- 4.3.3 Money Message, is a digital payment solution which enables makers to send invoices and receive payments on WhatsApp for R2.00. A merchant service commission fee of 2.75% (excl. VAT) for local Visa and Mastercards only, may also be positioned to you;
- 4.3.4 you must be willing to participate in our media and advertising campaigns to promote our and your business at no fee (including photographs and comments);
- 4.4 Winners must redeem *The Nedbank Linden Market, Spring Edition 2022 Shopper Voucher* for a product/s at a minimum purchase price of R450.00 from a single participating maker, in order the participating maker to claim against same. This is to ensure that value is provided fairly to shoppers and makers.
- 4.5 As a participating maker, you agree to provide goods or services to any person who subsequently presents the Linden Market, Spring Edition 2022 vouchers, up to R500.00,
- 4.6 Accept these terms and conditions.

5 The prizes

- 5.1 Attendees to the Linden Market, Spring Edition 2022, that have purchased an Online ticket via The Linden Market.com Quicket link at <https://thelindenmarket.com/tickets> or that have purchased a ticket at The Linden Market, Spring Edition 2022, stand a

chance to win one of 100 vouchers to the value of R500.00 each to spend at a participating maker at the Linden Market, Spring Edition 2022 makers stall, on the 24 September and 25 September 2022 only.

6 Selection of winners

- 6.1 We will choose eighty (80) winners on 22 September 2022 via an electronic draw based on the valid entries that we have received.
- 6.2 All completed entries received during the competition period that meet the competition requirements will be eligible for entry in the selection.
- 6.3 If there is a dispute, our decision will be final and binding on all aspects of the competition and we will not enter into any correspondence.
- 6.4 We will choose twenty (20) winners on the 24 and 25 September 2022 from attendees that visit the SimplyBiz stand, that are not on the electronic draw winning list, at our sole discretion. If the number of winners in 6.1 is below 80, we will choose more than 20 winners. A total of one hundred (100) vouchers, each valued at R500.00 will be issued for spend at the Linden Market, Spring Edition 2022.
- 6.5 Winners cannot transfer the prize, or opt for certain elements of the prize, and if a winner does not accept their prize for any reason, we will choose another winner, subject to the same conditions, at our sole discretion.
- 6.6 Winners will be notified via the email address that is registered on the purchase of their Quicket ticket from <https://thelindenmarket.com/tickets>. Winners will need to collect and acknowledge receipt of printed vouchers at the SimplyBiz stand on the 24th and 25th of September 2022 at the Linden Market, before 16h00 on both days. If we cannot get hold of a winner following the draw the voucher will be forfeited and we will choose another winner, subject to the same conditions and at our sole discretion.
- 6.7 If an attendee has won and rejects their prize, it will be given up and we will choose another winner, subject to the same conditions and at our sole discretion.
- 6.8 The unique barcode number on the Quicket ticket purchased from <https://thelindenmarket.com/tickets>, will be referenced for audit purposes. Presentation of the Quicket ticket with unique barcode number will be proof that the correct recipient of the prize has collected the voucher. Should the ticket be shared, and another attempt is made to redeem a voucher after the voucher has been issued, we will deem the voucher as provided and no further correspondence will be entered into. For “wildcard” vouchers awarded on the market days, the stamp on your wrist will be deemed as proof of a ticket purchased. For all vouchers issued you will be required to complete personal details on a spreadsheet held by SimplyBiz, where all voucher recipients will sign to acknowledge the receipt of the voucher. Information collected on this form will be treated confidentially and for purposes of recordkeeping only.

7 The Nedbank Linden Market, Spring Edition 2022 Shopper Voucher redemption for participating makers

- 7.1** *The Nedbank Linden Market, Spring Edition 2022 Shopper Voucher/s* are valid for spending at the Linden Market, Spring Edition 2022 only, which takes on 24 and 25

September 2022 at Emmarentia. Unused values or vouchers will not be refunded or attributed to any transactions after the expiry date.

- 7.2 Participating makers are required to bring all *Nedbank Linden Market, Spring Edition 2022 Shopper Voucher/s*, which includes a unique SimplyBiz identikit, redeemed their stall, as well as proof of purchases made against the voucher being redeemed, for over R450.00 each, to the SimplyBiz stand at The Linden Market, Spring Edition 2022 before 16h30 on 25 September 2022.
- 7.3 *The Nedbank Linden Market, Spring Edition 2022 Shopper Voucher/s* cannot be redeemed for cash, returned for a refund, have their balances consolidated to a new voucher or be replaced after expiry.
- 7.4 An electronic funds transfer (EFT) will be paid into the participating maker's bank account furnished to us on their "Linden Market, Spring Edition 2022 Maker Participation Acknowledgement" form for the total of all vouchers submitted at the SimplyBiz stand at The Linden Market, Spring Edition 2022 before 16h30 on 25 September 2022. You will be required to reconfirm your banking details via email at contactus@simplybiz.co.za and we will validate that you have registered on SimplyBiz, before EFT payments will be made from the 27 September 2022, from our commercialisation partner, **Seventh Avenue Advertising, trading as Javelin Advertising & Marketing**. EFTs may take up to 5 business days to reflect in your account. Should you not receive payment by 06 October 2022, kindly escalate your query to contactus@simplybiz.co.za. We will not be liable if incorrect banking details have been supplied.
- 7.5 Should the value of the purchase be less than R500, the balance may not be claimed as cash.
- 7.6 Should the value of the purchase be less than R450, *The Nedbank Linden Market, Spring Edition 2022 Shopper Voucher* cannot be redeemed.
- 7.7 *The Nedbank Linden Market, Spring Edition 2022 Shopper Vouchers* are single entities and cannot be combined, that is each purchase must be a minimum of R450 to redeem the R500 voucher against same.
- 7.8 If the purchase price exceeds the value of the voucher, the balance must be paid by the bearer of the voucher.
- 7.9 The Nedbank Linden Market, Spring Edition 2022 Shopper Voucher/s may not be shared among makers, winners and market attendees.
- 7.10 Tent cards which have been issued to participating makers, cannot be shared or distributed to non-participating makers at The Linden Market, Spring Edition 2022.
- 7.11 All redeemed vouchers received during the competition period that meet the competition requirements will be eligible for a refund.

8 Winners:

- 8.1 If there is a dispute, our decision will be final and binding on all aspects of the competition and we will not enter into any correspondence.
- 8.2 Winners cannot transfer the prize, or opt for certain elements of the prize.
- 8.3 All other costs or expenses relating to the prize that have not been mentioned in these terms and conditions are excluded from the prize and winners cannot claim them.

- 8.4 We will not be responsible for any delays in the delivery of the prize. We will also not be responsible for any additional conditions that third parties impose.
- 8.5 Under no circumstances will we give the money to a third party.
- 8.6 We will not be liable for delays or failure to deliver any part of the prize resulting from acts beyond our reasonable control. These acts include acts of God, strikes, lockouts, riots, acts of war, civil disorder, rebellions or revolutions in any country, epidemics, acts of terrorism, vandalism or sabotage, governmental regulations imposed after the fact, communication line failures, power and telecommunications failures, earthquakes, fire, floods or other disasters. Winners will be notified as soon as reasonably possible if your prize is affected in this manner.
- 8.7 We reserve the right to replace the prize with another prize of similar commercial value at any time.
- 8.8 The Promoter is not responsible for any returns or disputes as to the quality of the products or services provided by the participating maker.
- 8.9 As a winner or participating vendor, you consent to endorsing, promoting and/or advertising any service of ours and our partners without compensation.

9. General

- 9.1 All information about this competition and information published on any promotional material are part of these competition rules.
- 9.2 We, our associated companies, agents, contractors and sponsors will not be liable for any direct or indirect loss or damage resulting from your participation in the competition or for any loss or damage.
- 9.3 These terms and conditions are available on the SimplyBiz website.
- 9.4 By participating in this competition, you agree to be bound by these terms and conditions and the terms and conditions of SimplyBiz.
- 9.5 We will not be liable for any accident, injury, harm, death, damages, costs and/or loss that you and/or any other person who participates in the competition sustain or suffer at any point.

More information

For more information email us at contactus@simplybiz.co.za or visit simplybiz.co.za.